

















Jason Tucker Manager, US Western Sales Region John Deere

# Helping Our Customers Farm Better



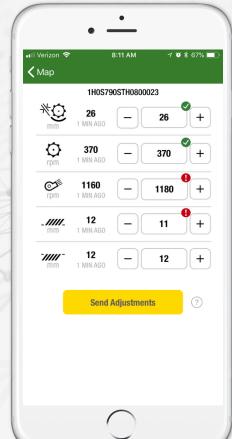
Jason Tucker
Manager
United States Western Sales Region
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## MyOperations™ App

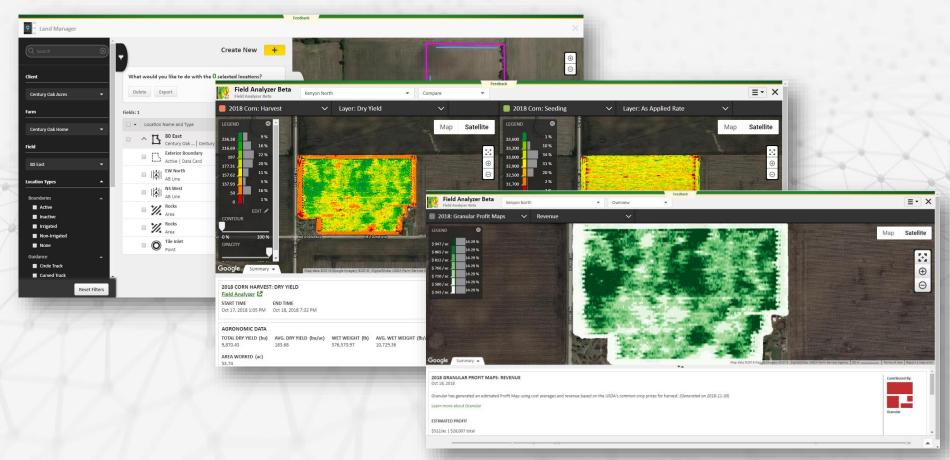






## **APEX** — John Deere Operations Center

The most functionality ever released to our customers



## Tulsa Santa Fe Oklahoma City Oklahoma Albuquerque lew Mexico El Paso Juárez Odessa Antonio Chihuahua Sample Representation Only Monterrey Torreon Saltillo

## Your John Deere Dealer



## **Efficiency through scale**



## John Deere Connected Support™

#### With connected machines John Deere dealers can...

- Monitor alerts coming from each machine
- Diagnose problems remotely

- View in-cab display for easy setup
- Perform software updates from the



#### **EXPERT ALERT EXAMPLE**



Fuel Pump Expert Alert received by supporting dealer on customer's 8345R.



Dealer proactively contacted customer before pump failed, ordered pump, and scheduled repair for next day while machine was not being used



Repair completed in single trip, while machine was not in use resulting in no customer downtime.



### Customer Tom S.

"Schedule it and get it done at our convenience.....anything that we can do to prevent a breakdown especially during periods like Harvest and Planting is going to be a big benefit"

#### **REDUCED INPUTS**



### **IMPROVED RESOURCE MANAGEMENT**



### MINIMIZED LAND IMPACT



**LOWER COSTS** 



**EASE OF USE** 

